

Frequently Asked Questions

1. Why are Victim Services Bruce Grey Perth having Perth Join Victim Services Huron?

- Both organizations have recognized the benefits of merging to enhance services, streamline operations, and better meet the needs of individuals and families in each region. By joining forces, we can pool our resources and expertise to create a stronger support network for our communities. By having two similar sized geographic areas we can ensure all clients are served equally.

2. What changes can clients expect because of the merger?

- Clients can expect enhanced services, expanded coverage, and improved access to resources. While there may be some adjustments to administrative processes during the transition period, our commitment to providing compassionate support to victims remains unchanged.

3. Will there be any disruption to services during the transition?

- We are committed to ensuring minimal disruption to services during the transition period. Our priority is to maintain continuity of care for our clients, and our teams will work closely to ensure this happens.

4. How will the merger impact volunteers?

- Volunteers will continue to play a crucial role in our organization. We are dedicated to ensuring that volunteers receive the necessary support and training to navigate any changes resulting from the merger. Opportunities for volunteering may expand as we combine our efforts and resources.
- In the short term while Bruce Grey establishes themselves and builds up their volunteer roster any current volunteers in Perth that can make the commute to support can continue to support Bruce Grey as well as Huron Perth.

5. Will there be any changes to the organization's leadership or staff?

- There may be some organizational changes as part of the merger process, but will be focussed more on the role and not changing personal. We will be communicating any changes to staff and volunteers ASAP. Our goal is to retain the talent and expertise within both organizations.

6. How will the merger affect community partnerships and collaborations?

- We value our community partnerships and collaborations and intend to maintain and strengthen these relationships following the merger. By aligning our efforts with the other organizations that currently serve Bruce Grey and Huron Perth, we can further enhance support services and outreach efforts.

7. How can stakeholders provide feedback or ask additional questions about the merger?

- We welcome feedback and questions from stakeholders throughout the merger process. Stakeholders can reach out to Deborah Logue deborah@victimserviceshuron.ca for assistance or clarification.

8. When will the merger officially take effect?

- The merger will officially take effect on May 1st, 2024. However, services will continue uninterrupted during the transition period, and clients can expect the same level of support and assistance.