

Function	Service Expectations	Strategic Level of Service (Qualitative Descriptions)	Technical/Expected Level of Service (Quantitative Descriptions) as set in 2022 AMP	Action Plan	Performance Measures	Current Levels of Service Using Average Condition (Jan 1 2023 to DEC 31 2023)	Percentage Below Expected Level of Service	Financial Requirement to Achieve Current Levels of Service and Above
"Reasonably smooth roads that transport all types of vehicles without congestion"		Safe, <u>reliable</u> roads with adequate <u>capacity</u>	All areas of the Town of Goderich are connected to the municipal road network. This includes residential, commercial, institutional and industrial customers. The Town of Goderich owns all road network assets with the exception of streetlight poles which are owned by ERTH Power (formally Goderich Hydro)			TOTAL CENTRE LANE KILOMETRES: Connecting Link: 4.86 km Urban Collector: 3.66 km Semi-Urban: 2.07 km Urban Local HC: 59.14 km Urban Local LC: 3.43 km LC Bituminous: 4.00 km Rural Gravel: 0.48 km		
			Connecting Link: 50+ Urban Collector: 40+ Semi-Urban: 40+ Urban Local HC: 30+ Urban Local LC: 30+ LC Bituminous: 30+ Rural Gravel: 20+ Land Improvements: 40+	1. Schedule road pavement condition assessments on an ongoing basis	Average Condition Rating (Pavement Condition Index (PCI))	Connecting Link: 70.57 (Good) Urban Collector: 51.59 (Fair) Semi-Urban: 33.41 (Poor) Urban Local HC: 54.86 (Fair) Urban Local LC: 21.03 (Poor) LC Bituminous: 49.15 (Fair) Rural Gravel: 31.68 (Poor) Land Improvements: 69.68 (Good)	Connecting Link Roads PCI <50: 0% Urban Collector Roads PCI <40: 33% Semi-Urban Roads PCI <40: 61% Urban Local H.C. Roads PCI <30: 21% Urban Local L.C. Roads PCI <30: 61% LC Bituminous Roads PCI <30: 0% Rural Gravel Roads PCI <20: 0% Land Improvements Condition <40: 37%	Urban Collector: \$2,081,250 Semi-Urban: \$2,125,000 Urban Local H.C.: \$20,188,000 Urban Local L.C.: \$4,063,000 Land Improvements: \$90,941
			Compliance with Provincial Minimum Maintenance Standards	1. Continue weekly/biweekly road patrols 2. Continue with surface treated (Urban Local L.C.) road replacement program, incorporated in annual road reconstruction capital planning 3. Budget for annual road reconstruction capital projects and annual preventative maintenance program	Number of minimum maintenance standard non-compliance events	Compliant with provincial minimum maintenance standards		TOTAL: \$28,548,191
		Minimize complaints		Service requests	Response to service requests			
"Sidewalks that allow access to key areas of the community"		Safe, <u>accessible</u> sidewalks, with <u>access</u> from residential, commercial/institutional areas to downtown and waterfront	The majority of the Town of Goderich is connected via sidewalks, with very little gaps in services. This includes residential, commercial and institutional customers			TOTAL KILOMETRES: Concrete: 64.39 km Asphalt: 1.03 km Paving Stone: 1.51 km Wood: 1.75 km		
			Concrete Sidewalk: 40+ Asphalt Sidewalk: 40+ Wood Sidewalk: 40+ Paving Stone Sidewalk: 40+	1. Schedule sidewalk condition assessments on an ongoing basis	Average Condition Rating (Sidewalk Condition Index (SCI))	Concrete Sidewalk: 76.03 (Good) Asphalt Sidewalk: 62.07 (Good) Wood Sidewalk: 62.03 (Good) Paving Stone Sidewalk: 70.20 (Good)	Concrete Sidewalk <40: 3% Asphalt Sidewalk <40: 23% Wood Sidewalk <40: 8% Paving Stone Sidewalk <40: 0%	Concrete Sidewalk: \$125,400 Asphalt Sidewalk: \$38,827 Wood Sidewalk: \$103,981
			Compliance with Provincial Minimum Maintenance Standards	1. Continue sidewalk inspections once every year (as per Minimum Maintenance Standards) 2. Continue annual repair and replacement of sidewalk segments (accessibility requirements where necessary) 3. Budget for sidewalk replacement where necessary during annual road reconstruction capital projects	Number of minimum maintenance standard non-compliance events	Compliant with provincial minimum maintenance standards		TOTAL: \$268,208
		Minimize complaints		Service requests	Response to service requests			
"Streetlights that keep the roadway (and sidewalk, if applicable) illuminated"		Reliable, <u>energy efficient</u> LED streetlights	All areas of Town contain LED streetlights that provide the required illumination for road and sidewalk safety			Number of streetlights associated with roadway transportation services: 1,296 units		

Transportation Services

		Streetlighting: 40+		Average Condition Rating	Streetlighting: 69.67 (Good)	Streetlighting <40: 0%	
		Compliance with Provincial Minimum Maintenance Standards	1. Continue streetlight inspections once every year, as per minimum maintenance standards	Number of minimum maintenance standard non-compliance events	Compliant with provincial minimum maintenance standards		
		Minimize complaints		Service requests	Response to service requests		
"Traffic signals are placed where needed to ensure smooth and safe traffic flow and safe pedestrian crossing"	Reliable, <u>energy efficient</u> LED traffic signals	The Town of Goderich contains traffic signals along connecting link roads, where warranted			Number of traffic signals: 33 units (7 sets of 4 signals, 1 set of 5 signals)		
		Traffic Signals: 40+		Average Condition Rating	Traffic Signals: 35.83 (Poor)	Traffic Signals <40: 71%	Traffic Signals: \$555,168
		Minimize complaints	1. Continue traffic signal inspections (performed by ERT Power)	Service requests	Response to service requests		TOTAL: \$555,168
"Ability to drive on roads and access sidewalks throughout the year, despite seasonal conditions"	<u>Clean and safe</u> roads and sidewalks during the winter, spring, summer and fall seasons	All roads maintained by the Town of Goderich are plowed and salted as per Provincial Winter Road Maintenance Standards. Additionally, the Town of Goderich Operations Department provides curbside leaf collection, sewer flushing and street sweeping services to residents of the municipality			Buildings: 2 structures (with associated roof and mechanical assets) Land Improvements: fencing, automatic gate, parking lot Vehicles: 1 street sweeper, 1 flusher truck, 1 forestry bucket truck, 4 dump trucks, 7 pick-up trucks Machinery & Equipment: generator, off road vehicles, operating equipment, office furniture		
		Buildings: 40+ Land Improvements: 40+ Vehicles: 40+ Machinery & Equipment: 40+		Average Condition Rating	Buildings: 67.67 (Good) Land Improvements: 32.61 (Poor) Vehicles: 27.63 (Poor) Machinery & Equipment: 33.64 (Poor)	Buildings <40: 0% Land Improvements <40: 77% Vehicles <40: 66% Machinery & Equipment: 27%	Land Improvements: \$143,113 Vehicles: \$1,028,085 Machinery & Equipment: \$336,198
		Compliance with Provincial Minimum Maintenance Standards	1. Continue preventative maintenance program on winter maintenance vehicles and machinery	Number of minimum maintenance standard non-compliance events	Compliant with provincial minimum maintenance standards		
		Minimize complaints		Service requests	Response to service requests		TOTAL: \$1,507,396
"Waterfront property on the shoreline of Lake Huron for all residents and visitors to enjoy"	<u>Accessible, clean and safe</u> waterfront for residents and visitors to enjoy the environmental and social benefits	The Goderich waterfront, located on the shoreline of Lake Huron, is a significant feature of the Town of Goderich. Consisting of three beaches and approximately 1.6 km of boardwalk, the waterfront is a valuable place, economically, socially and environmentally, for the Goderich community as well as visiting tourists. The waterfront plays a key role in economic development and tourism while serving as a valuable recreational and cultural amenity to local residents. Additionally, the Goderich Water Treatment Plant, as well as private commercial and industrial businesses are located along the waterfront.			Buildings: Snug Harbour DRFP Building and Rotary Cove Gazebo Land Improvements: Dock 8 Electrical Service, North Harbour Road Transformer, Pedestrian Bridge, Flag Pole Machinery & Equipment: 14 parking meters and 2 Wi-Fi routers		
		Buildings: 40+ Land Improvements: 40+ Machinery & Equipment: 40+		Average Condition Rating	Buildings: 85.75 (V Good) Land Improvements: 89.45 (V Good) Machinery & Equipment: 78.80 (Good)	Buildings <40: 0% Land Improvements <40: 0% Machinery & Equipment <40: 0%	
		Minimize complaints		Service requests	Response to service requests		

<p>"Ability to accept load factor of five aircrafts and satisfy round the clock pilot re-fueling needs"</p>	<p><u>Clean, safe and reliable</u> aircraft movement areas</p>	<p>The Goderich Regional Airport (CYGD) is a registered fair size general aviation (GA) facility with three runways, three hangars, a terminal and all supporting infrastructure (fuel farm, equipment garage, taxiways, apron and ramp). The airport is owned and managed by the Town of Goderich and is a recognized Airport of Entry for up to 15 passengers and crews (AOE-15) on board the same aircraft</p> <p>Buildings: 40+ Land Improvements: 40+ Vehicles: 40+ Machinery & Equipment: 40+</p> <p>Meet federal legislative requirements</p> <p>Minimize complaints</p>		<p>Average Condition Rating</p> <p>Number of non-compliance events</p> <p>Service requests</p>	<p>Buildings: 7 structures (with associated roof and mechanical assets)</p> <p>Land Improvements: 3 runways, 1 taxiway, 1 apron, fencing and gates</p> <p>Vehicles: 1 pick-up truck</p> <p>Machinery & Equipment: fuel system, off road vehicles and operating equipment</p> <p>Buildings: 65.46 (Good) Land Improvements: 56.86 (Fair) Vehicles: 95.67 (V Good) Machinery & Equipment: 26.82 (Poor)</p> <p>Compliant with federal regulation</p> <p>Response to service requests</p>	<p>Buildings <40: 0% Land Improvements <40: 3% Vehicles <40: 0% Machinery & Equipment: 52%</p>	<p>Land Improvements: \$150,802</p> <p>Machinery & Equipment: \$369,457</p> <p>TOTAL: \$520,259</p>
<p>"Clean, tasteful water at a normal pressure that is constantly available at a reasonable cost to all residential, commercial, institutional and industrial facilities"</p>	<p><u>Quality and efficient</u> municipal water supply system with adequate <u>capacity</u></p>	<p>The Goderich Drinking Water System is classified as a large municipal residential system. The system is owned by the Town of Goderich and operated by the municipal Operating Authority, Veolia Water Canada. The Town of Goderich owns a Class III conventional design Water Treatment Plant, as well as a Class III water distribution system consisting of a Booster Pumping Station and Water Tower. All areas of the Town of Goderich are connected to the municipal drinking water system. This includes residential, commercial, institutional and industrial customers</p> <p>Additionally, all areas of the Town of Goderich have access to a fire hydrant in case of an emergency. This includes urban areas, as well as commercial, institutional and industrial businesses. The Town of Goderich owns all fire hydrant assets</p> <p>PVC: 40+ Cast Iron: 40+ Ductile Iron: 40+ Steel: 40+</p> <p>Water Treatment Plant: 40+ Booster Pumping Station: 40+ Water Tower: 40+ Fire Hydrants: 40+</p> <p>Meet legislative requirements</p> <p>In general, there have been a low number of service disruptions within the Town of Goderich. During a water main break, Town staff are notified and Veolia Canada is sent to the site to fix the break immediately</p>	<p>1. Continue replacement of cast iron, ductile iron and steel pipe material with PVC material watermain</p> <p>1. Continue condition assessments for the Water Treatment Plant, Booster Pumping Station and Water Tower facilities (including all components) 2. Water Treatment Plant Electrical Upgrades (MCC/HVAC replacement project) 3. Water Treatment Plant Capacity Expansion</p> <p>1. Future consideration and possible implementation of residential water meters</p>	<p>Average Condition Rating</p> <p>Average Condition Rating</p> <p>Number of non-compliance events</p> <p>Number of water main breaks</p>	<p>Percent of properties that are connected to the municipal water system: 99.9%</p> <p>Percent of properties where fire flow is available: 99.9%</p> <p>TOTAL KILOMETRES OF WATERMAINS: Cast Iron: 15.35 km Ductile Iron: 24.70 km PVC: 29.51 km Steel: 0.17 km</p> <p>PVC: 80.73 (Very Good) Cast Iron: 31.81 (Poor) Ductile Iron: 59.45 (Fair) Steel: 36.42 (Poor)</p> <p>Water Treatment Plant: 48.02 (Fair) Booster Pumping Station: 54.19 (Fair) Water Tower: 58.36 (Fair) Fire Hydrants: 41.70 (Fair)</p> <p>Water main breaks: 5</p>	<p>PVC <40: 0% Cast Iron <40: 69% Ductile Iron <40: 0% Steel <40: 100%</p> <p>Water Treatment Plant < 40: 25% Booster Pumping Station <40: 8% Water Tower <40: 24% Fire Hydrants <40: 79%</p>	<p>Cast Iron: \$23,322,081</p> <p>Steel: \$540,096</p> <p>TOTAL: \$23,862,177</p> <p>Water Treatment Plant: \$ 3,830,053 Booster Pumping Station: \$244,879 Water Tower: \$824,360 Fire Hydrants: \$2,132,310</p> <p>TOTAL: \$7,031,602</p>

Environmental Services

		In general, there have been a low number of boil water advisories and precautionary boil water notices (PBWN) within the Town of Goderich. Veolia Canada notifies Town of Goderich staff if a PBWN and/or boil water advisory is in effect. Veolia Canada distributes notification letters to all customers who could be effected by the potential PBWN and/or boil water advisory		Number of days per year where a boil water advisory is in place	Boil water advisories: None			
		Unaccounted for water to remain under 20% based on the American Water Works Association's (AWWA) standard benchmark		Percentage of unaccounted for water	Unaccounted for water: 10%			
		Minimize complaints		Service requests	Response to service requests			
"Municipal wastewater systems that removes biological waste from residential, commercial, institutional and industrial facilities and treats waste with minimal harm to the environment"	Quality municipal wastewater collection system, with adequate capacity and little to no environmental impacts	All areas of the Town of Goderich are connected to the municipal wastewater system. This includes residential, commercial, institutional and industrial customers. The system is owned by the Town of Goderich and operated by the municipal Operating Authority, Veolia Water Canada. The Goderich Wastewater Treatment Plant has been classified as a Class III facility, while the wastewater collection system has been classified as a Class II collection system consisting of six sewage pumping stations	1. Continue replacement of asbestos cement, ductile iron and vitrified clay pipe material with PVC and/or concrete material sanitary sewer 2. Continue annual condition assessment of sanitary sewer network	Average Condition Rating	Percent of properties that are connected to the municipal wastewater system: 99.9% TOTAL KILOMETRES SANITARY MAIN: Asbestos Cement: 8.87 km Concrete: 5.62 km Ductile Iron: 0.21 km PVC: 19.05 km Vitrified Clay: 25.57 km			
				PVC: 3.99 or lower Asbestos Cement: 3.99 or lower Concrete: 3.99 or lower Ductile Iron: 3.99 or lower Vitrified Clay: 3.99 or lower	PVC: 0.43 (V Good) Asbestos Cement: 0.90 (V Good) Concrete: 1.09 (V Good) Ductile Iron: 0.47 (V Good) Vitrified Clay: 1.74 (V Good)	PVC >3.99: 1% Asbestos Cement >3.99: 3% Concrete >3.99: 3% Ductile Iron >3.99: 0% Vitrified Clay >3.99: 5%	PVC: \$404,243 Asbestos Cement: \$540,828 Concrete: \$335,240 Vitrified Clay: \$2,927,265	
				Wastewater Treatment Plant: 40+ Sewage Pumping Stations: 40+	Average Condition Rating	Wastewater Treatment Plant: 57.98 (Fair) Sewage Pumping Stations: 60.95 (Good)	Wastewater Treatment Plant <40: 14% Sewage Pumping Stations <40: 4%	Wastewater Treatment Plant: \$2,104,775 Sewage Pumping Stations: \$75,026
				In general, there have been a low number of service disruptions within the Town of Goderich. During a sewer main backup, Town staff are notified and repair the break immediately	Number of main incidents (i.e., sanitary sewer main backups)	Sewer main incidents (backups): 1		
				The Town of Goderich no longer contains any combined sanitary and stormwater sewers. The wastewater treatment plant contains two combined sewer overflow (CSO) tanks. Bypasses may occur at the wastewater treatment plant when there is a heavy rainfall event	Number of incidents of bypass	Bypass incidents: None		
				All monitoring and sampling for effluent quality assurance is completed quarterly as required by the Goderich Wastewater Treatment Plant Certificate of Approval. As of 2016, the Goderich Wastewater Treatment Plant has been found to be below the Ministry standards for effluent discharge, decreasing sampling to once a year		Effluent violations: None		
				Meet legislative requirements	Number of non-compliance events	Compliant with legislative requirements		
								TOTAL: \$4,207,576
								TOTAL: \$2,179,801

<p>"Minimal flooding on streets or properties"</p>	<p>Stormwater system with adequate <u>capacity</u></p>	<p>All areas of the Town of Goderich are connected to the municipal stormwater system. This includes residential, commercial, institutional and industrial customers. The Town of Goderich owns all stormwater assets, including municipal stormwater ponds</p>	<p>Condition study of storm sewer infrastructure</p>		<p>88% of municipal stormwater management system resilient to a 5-year storm</p> <p>91% of properties within the Town of Goderich that are resilient to a 100-year storm</p> <p>TOTAL KILOMETRES STORM MAIN: Asbestos Cement: 0.006 km Clay: 0.023 km Concrete: 40.84 km Open Ditch: 0.20 km PVC: 8.93 km Steel: 2.23 km</p>		
		<p>PVC: 40+ Asbestos Cement: 40+ Clay: 40+ Concrete: 40+ Open Ditch: 40+ Steel: 40+</p>	<p>1. Continue replacement of asbestos cement, clay and steel pipe material with PVC and/or concrete material storm sewer 2. Condition assessment of storm sewer infrastructure</p>	<p>Average Condition Rating</p>	<p>PVC: 87.73 (V Good) Asbestos Cement: 44.42 (Fair) Clay: 59.42 (Fair) Concrete: 57.69 (Fair) Open Ditch: 55.42 (Fair) Steel: 48.74 (Fair)</p>	<p>PVC <40: 0% Asbestos Cement <40: 0% Clay <40: 0% Concrete <40: 2% Open Ditch <40: 0% Steel <40: 7%</p>	<p>Concrete: \$1,715,802 Steel: \$408,536 TOTAL: \$2,124,338</p>
		<p>Minimize flooding incidents</p>	<p>Stormwater management ponds</p>	<p>Number of flooding incidents</p>	<p>Response to flooding incidents</p>		
		<p>Minimize complaints</p>		<p>Service requests</p>	<p>Response to service requests</p>		
<p>"Curbside waste collection to be divided into three waste streams (solid waste, organic waste and recyclable material), to be processed with minimal harm to the environment and support waste diversion. Organic waste to be collected on a weekly basis, while solid waste and recyclables are collected on a bi-weekly basis, on alternating weeks."</p>	<p>Responsive, cost effective and efficient solid waste, organics and recycling collection and disposal system</p>	<p>Service provided by Waste Management Inc. and Bluewater Recycling</p>	<p>No municipal capital assets pertaining to this service</p>		<p>Current service provider: Waste Management Inc. and Bluewater Recycling</p>		
		<p>Meet legislative requirements</p>		<p>Number of non-compliance events</p>	<p>Compliant with legislative requirements</p>		
		<p>Minimize complaints</p>		<p>Service requests</p>	<p>Response to service requests</p>		
<p>"Collection site to sort non-curbside waste into individual bins (i.e., shingles, construction material, yard waste, white goods, bulk items, electronic waste, tires, batteries and other hazardous waste) in efforts to support waste diversion and provide minimal harm to the environment"</p>	<p>Efficient, cost effective collection of non-curbside waste with adequate capacity and little to no environmental impacts</p>	<p>Service provided by the Mid-Huron Recycling Centre Board (the Municipality of Central Huron, the Municipality of Huron East and the Town of Goderich). Please note that the Municipal Hazardous and Special Waste (MHSW) collection at the Mid-Huron Recycling Centre is provided by the County of Huron</p>	<p>No municipal capital assets pertaining to this service</p>		<p>Service provided by the Mid-Huron Recycling Centre Board (the Municipality of Central Huron, the Municipality of Huron East and the Town of Goderich). Please note that the Municipal Hazardous and Special Waste (MHSW) collection at the Mid-Huron Recycling Centre is provided by the County of Huron</p>		
		<p>Meet legislative requirements</p>		<p>Number of non-compliance events</p>	<p>Compliant with legislative requirements</p>		
		<p>Minimize complaints</p>		<p>Service requests</p>	<p>Response to service requests</p>		
<p>"Collection site for yard waste (i.e., garden waste, grass, twigs, spring and fall yard cleanup) from April to November in efforts to support waste diversion and provide minimal harm to the environment"</p>	<p>Efficient, cost effective collection of yard waste with adequate capacity and little to no environmental impacts</p>	<p>Minimize complaints</p>	<p>No municipal capital assets pertaining to this service</p>	<p>Service requests</p>	<p>Response to service requests</p>		
<p>"Arrival at emergencies as quick as possible with trained, competent firefighters"</p>	<p>Responsive, capable and equipped fire services</p>	<p>The Goderich Fire Department, composed of dedicated volunteer Firefighters, respond to fire related emergencies, motor vehicles accidents, HAZMAT emergencies to an awareness level, shore-based water rescues, dangerous public hazards, and any other emergencies deemed necessary. The Goderich Fire Department covers an area of roughly 218 sq km through service agreements, and protects the lives of property owners as well as thousands of seasonal visitors</p>			<p>Buildings: 1 structure (with associated roof and mechanical assets)</p> <p>Land Improvements: parking lot</p> <p>Vehicles: ladder, tanker, pumper and rescue trucks</p> <p>Machinery & Equipment: building furniture, fire fighting equipment, medical equipment, and technical equipment</p>		

		Buildings: 40+ Land Improvements: 40+ Vehicles: 40+ Machinery & Equipment: 40+		Average Condition Rating	Buildings: 64.07 (Good) Land Improvements: 69.72 (Good) Vehicles: 54.11 (Fair) Machinery & Equipment: 50.49 (Fair)	Buildings <40: 0% Land Improvements <40: 0% Vehicles <40: 29% Machinery & Equipment <40: 58%	Vehicles: \$732,213 Machinery & Equipment: \$513,592	TOTAL: \$1,245,805		
		Minimize response times		Response times	Response times within requirements					
		Meet legislative requirements		Number of non-compliance events	Compliant with legislative requirements					
		Minimize complaints		Service requests	Response to service requests					
	"Police will respond to emergencies in a timely manner"	<u>Responsive, capable</u> and <u>equipped</u> police services	Service provided by the Ontario Provincial Police	No municipal capital assets pertaining to this service		Current service provided by the Ontario Provincial Police				
Protection Services	"Ability to ensure by-laws are being adhered to"	<u>Responsive, equipped</u> and <u>capable</u> by-law enforcement services	Municipal By-Law Enforcement Officers are responsible for enforcing matters such as parking enforcement, property standards, animal control services, and other regulations related to municipal by-laws		Average Condition Rating	Vehicles: 2 electric vehicles				
					Vehicles: 40+		Average Condition Rating	Vehicles: 55.96 (Fair)	Vehicles <40: 0%	
					Meet legislative requirements		Number of non-compliance events	Compliant with legislative requirements		
					Minimize complaints		Service requests	Response to service requests		
	"Providing back-up power to key municipally-owned buildings in case of emergency"	<u>Responsive</u> and <u>capable</u> generators located at all water distribution facilities (water treatment plant, water tower, booster pumping station), pollution control plant, medical clinic, fire hall, town hall, MacKay hall and public works garage	Ontario Regulation 380/04 establishes the minimum standards for emergency management programs required by municipalities and provincial ministries and supports the requirement in the Emergency Management and Civil Protection Act for mandatory emergency management programs			Machinery & Equipment: generators				
		Machinery & Equipment: 40+		Average Condition Rating	Machinery & Equipment: 50.83 (Fair)	Machinery & Equipment <40: 0%				
		Meet legislative requirements		Number of non-compliance events	Compliant with legislative requirements					
		Follow basic generator maintenance program		Number of non-compliance events	Meeting generator maintenance requirements					
		Minimize complaints		Service requests	Response to service requests					
	"Ability to ensure the Ontario Building Code rules and regulations are being adhered to"	<u>Responsive, equipped</u> and <u>capable</u> building inspection services	The Building Department reviews all building plans to ensure compliance with the Ontario Building Code. Additionally, the Building Department processes and administers building and development applications for the Town of Goderich and inspects all ongoing construction for compliance with the Building Code			Vehicles: 1 electric vehicle Machinery & Equipment: building furniture				
		Vehicles: 40+ Machinery & Equipment: 40+		Average Condition Rating	Vehicles: 70.24 (Good) Machinery & Equipment: 33.67 (Poor)	Vehicles <40: 0% Machinery & Equipment <40: 100%	Machinery & Equipment: \$6,905	TOTAL: \$6,905		
		Minimize complaints		Service requests	Response to service requests					

Recreation and Cultural Services	"Recreation facilities to meet the demands of the community and are available and accessible for community functions"	<u>Sustainable</u> quantity and quality of recreation facilities and community halls	The Maitland Recreation Centre, Memorial Arena & Community Centre and Bannister Park are owned and operated by the Town of Goderich, while recreational programming is provided by the Goderich Huron YMCA. The Maitland Recreation Centre contains a single ice pad arena, public pool, gymnasium, fitness centre and community space. Memorial Arena & Community Centre contains space that can be utilized by service groups or rented for large community events, equipped with a kitchen facility. Bannister Park contains one hard ball diamond, two soft ball diamonds, a soccer field, skate park, playground and pavilion with washroom facilities		Buildings: 3 structures (with associated roof and mechanical assets, including two elevators) Land Improvements: electrical, entrance features/signs, fencing and gates, park lights, parking lots, recreational skate park, sports field amenities Machinery & Equipment: building furniture, computer equipment/software, facilities equipment, grounds, ice resurfacers, kitchen/canteen equipment, off road vehicles, operating equipment, playground equipment, recreation equipment, rink boards/flooring/glass, technical equipment Linear Network: PVC Sanitary Main, PVC Storm Main, PVC Watermain			
	<u>Maitland Recreation Centre</u> Buildings: 40+ Land Improvements: 40+ Machinery & Equipment: 40+ Sanitary Network: 40+ Storm Network: 40+ Water Network: 40+	Average Condition Rating	<u>Maitland Recreation Centre</u> Buildings: 10.92 (V Poor) Land Improvements: 88.63 (V Good) Machinery & Equipment: 41.14 (Fair) Sanitary Network: 94.60 (V Good) Storm Network: 73.02 (Good) Water Network: 78.42 (Good)	<u>Maitland Recreation Centre</u> Buildings <40: 28% Land Improvements <40: 0% Machinery & Equipment <40: 62% Sanitary Network: 0% Storm Network: 0% Water Network: 0%	<u>Maitland Recreation Centre</u> Buildings: \$6,232,839 Machinery & Equipment: \$838,953	TOTAL: \$7,071,792		
	<u>Memorial Arena & Community Centre</u> Buildings: 40+ Machinery & Equipment: 40+	Average Condition Rating	<u>Memorial Arena & Community Centre</u> Buildings: 21.97 (Poor) Machinery & Equipment: 16.47 (V Poor)	<u>Memorial Arena & Community Centre</u> Buildings <40: 99.7% Machinery & Equipment <40: 75%	<u>Memorial Arena & Community Centre</u> Buildings: \$4,045,930 Machinery & Equipment: \$424,442	TOTAL: \$4,470,372		
	<u>Bannister Park</u> Buildings: 40+ Land Improvements: 40+ Machinery & Equipment: 40+ Meet membership and enrollment requirements Follow preventative maintenance policy and basic facility maintenance program Minimize complaints	Future consideration of an additional ice pad based on need Facility capacity utilized Number of non-compliance events Service requests	<u>Bannister Park</u> Buildings: 84.80 (V Good) Land Improvements: 78.56 (Good) Machinery & Equipment: 69.58 (Good) Facility capacity utilized; membership and enrollment of programs Meeting preventative maintenance policy and facility maintenance requirements Response to service requests	<u>Bannister Park</u> Buildings <40: 0% Land Improvements <40: 0% Machinery & Equipment <40: 0%				
	"Municipally-owned parks that are clean, safe and accessible, with playgrounds and green space"	<u>Sustainable</u> quantity and quality of municipal parks	The Town of Goderich Parks Department maintains all pavilions, public washroom facilities, waterfront assets (i.e., boardwalk, wooden staircases), public parks and greenspaces (i.e., grass cutting, landscaping, tree pruning and garbage collection). Additionally, the Parks Department is responsible for planting and ongoing seasonal maintenance of all municipal flower beds, hanging baskets and planters. The Parks Supervisor is responsible for regulatory inspections of all municipally-owned playground equipment		Buildings: 17 structures (with associated roof and mechanical assets) Land Improvements: archways and pillars, driveways/walkways/pedestrian bridges, electrical, entrance features/signs, fencing and gates, parking lots, recreational courts, splash pad, sports field amenities, walls and concrete structures Vehicles: nine pickup trucks Machinery & Equipment: grounds, off road vehicles, operating equipment, playground equipment, recreation equipment, outdoor rink flooring			

		<p>Bingham Park: 40+ Cannon Park: 40+ Columbus Park: 40+ Courthouse Park: 40+ Delbar Park: 40+ Dutch Park: 40+ Gaol Bank Lions Lookout: 40+ Gloucester Park: 40+ Harbour Park: 40+ Krohmer Park: 40+ Lakeside Park: 40+ Lighthouse Park: 40+ Main Beach Park: 40+ Rotary Cove Park: 40+ Sunset Park: 40+ Taylor Morrison Park: 40+ Victoria Park: 40+ Water Tower Park: 40+ Waterworks Park: 40+ Young Park: 40+</p> <p>Buildings: 40+ Land Improvements: 40+ Vehicles: 40+ Machinery & Equipment: 40+</p> <p>Provide 1 park per 1,000 residents</p> <p>Follow playground inspection program</p> <p>Minimize complaints</p>		<p>Average Condition Rating</p> <p>Average Condition Rating</p> <p>Number of parks per 1,000 residents</p> <p>Number of non-compliance events</p> <p>Number of service requests</p>	<p>Bingham Park: 0 (V Poor) Cannon Park: 0 (V Poor) Columbus Park: 60.84 (Good) Courthouse Park: 61.27 (Good) Delbar Park: 0 (Very Poor) Dutch Park: 61.67 (Good) Gaol Bank Lions Lookout: 61.67 (Good) Gloucester Park: 0 (V Poor) Harbour Park: 56.21 (Fair) Krohmer Park: 9.63 (V Poor) Lakeside Park: 6.02 (V Poor) Lighthouse Park: 51.52 (Fair) Main Beach Park: 59.17 (Fair) Rotary Cove Park: 60.66 (Good) Sunset Park: 0 (V Poor) Taylor Morrison Park: 0 (V Poor) Victoria Park: 59.87 (Fair) Water Tower Park: 3.54 (V Poor) Waterworks Park: 58.23 (Fair) Young Park: 27.22 (Poor)</p> <p>Buildings: 74.18 (Good) Land Improvements: 53.94 (Fair) Vehicles: 24.18 (Poor) Machinery & Equipment: 26.32 (Poor)</p> <p>Approximately 3 parks per 1,000 residents</p> <p>Compliant with playground inspection program and legislative</p> <p>Response to service requests</p>	<p>Bingham Park <40: 100% Cannon Park <40: 100% Columbus Park <40: 42% Courthouse Park <40: 2% Delbar Park <40: 100% Dutch Park <40: 0% Gaol Bank Lions Lookout <40: 0% Gloucester Park <40: 100% Harbour Park <40: 3% Krohmer Park <40: 100% Lakeside Park <40: 100% Lighthouse Park <40: 0.4% Main Beach Park <40: 2% Rotary Cove Park <40: 14% Sunset Park <40: 100% Taylor Morrison Park <40: 100% Victoria Park <40: 16% Water Tower Park <40: 100% Waterworks Park <40: 0% Young Park <40: 17%</p> <p>Buildings <40: 0% Land Improvements <40: 36% Vehicles <40: 67% Machinery & Equipment <40: 59%</p>	<p>Bingham Park: \$2,034 Cannon Park: \$2,034 Columbus Park: \$179,074 Courthouse Park: \$29,996 Delbar Park: \$8,221</p> <p>Gloucester Park: \$1,017 Harbour Park: \$37,688 Krohmer Park: \$20,041 Lakeside Park: \$25,901 Lighthouse Park: \$2,034 Main Beach Park: \$17,371 Rotary Cove Park: \$125,331 Sunset Park: \$2,034 Taylor Morrison Park: \$1,017 Victoria Park: \$140,163 Water Tower Park: \$6,263</p> <p>Young Park: \$5,514</p> <p>TOTAL: \$605,733</p> <p>Land Improvements: \$59,285 Vehicles: \$280,247 Machinery & Equipment: \$197,978</p> <p>TOTAL: \$537,510</p>
	"Library facility that is accessible to the community"	<p><u>Safe and functional</u> facility</p> <p>The Library facility is owned and maintained by the Town of Goderich, while Library services are provided by the County of Huron</p> <p>Buildings: 40+</p> <p>Follow facility maintenance program</p> <p>Minimize complaints</p>		<p>Average Condition Rating</p> <p>Number of non-compliance events</p> <p>Number of service requests</p>	<p>Buildings: 1 structure (with associated roof and mechanical assets, including an elevator)</p> <p>Buildings: 65.34 (Good)</p> <p>Meeting facility maintenance requirements</p> <p>Response to service requests</p>	<p>Buildings <40: 0%</p>	
Health Services	"Access to health services to enhance quality of life"	<p><u>Available, quality</u> health care</p> <p>The Maitland Valley Medical Clinic facility is owned and maintained by the Town of Goderich, while medical services are provided by the Maitland Valley Family Health Team</p> <p>Buildings: 40+ Land Improvements: 40+ Machinery & Equipment: 40+ Linear Network: 40+</p> <p>Meet legislative requirements</p> <p>Follow facility maintenance program</p> <p>Minimize complaints</p>		<p>Average Condition Rating</p> <p>Number of non-compliance events</p> <p>Number of non-compliance events</p> <p>Service requests</p>	<p>Buildings: 1 structure (with associated roof and mechanical assets)</p> <p>Land Improvements: parking lot</p> <p>Machinery & Equipment: building furniture, computer server, generator, medical equipment, operating equipment, and technical equipment</p> <p>Linear Network: PVC Sanitary Main, PVC Storm Main, Streetlights</p> <p>Buildings: 72.18 (Good) Land Improvements: 28.06 (Poor) Machinery & Equipment: 27.52 (Poor) Linear Network: 75.75 (Good)</p> <p>Meeting legislative requirements</p> <p>Meeting facility maintenance requirements</p> <p>Response to service requests</p>	<p>Buildings <40: 0% Land Improvements <40: 100% Machinery & Equipment <40: 74% Linear Network <40: 10%</p>	<p>Land Improvements: \$183,377 Machinery & Equipment: \$190,353 Linear Network: \$82,558</p> <p>TOTAL: \$456,288</p>

	"Availability of a well-maintained and private site for interment needs"	<u>Available, well-maintained</u> cemetery	The Maitland Cemetery is owned and operated by the Town of Goderich. The Parks Department is responsible for full burials and cremations at the site, maintaining the mausoleum and columbariums, as well as general ground maintenance (i.e., tree trimming and landscaping) while lawn maintenance is completed by an outside contractor. The Town of Goderich owns the cemetery house and fulfills landlord responsibilities for the rental property			Buildings: 7 structures (with associated roof and mechanical assets) Vehicles: pickup truck Machinery & Equipment: tractor loader and backhoe Linear Network: water lines and taps		
Social Services	"Availability of child care services so parents/caregivers can pursue careers"	<u>Available, safe</u> child care service location	The Goderich Municipal Child Care Centre is owned, operated and maintained by Town of Goderich staff. The Centre offers programs for infants (3 months to 18 months), toddlers (18 months to 2.5 years) and pre-schoolers (2.5 years to 5 years). The Centre is equipped with a full kitchen for meal preparation, and three outdoor playground areas		Average Condition Rating	Buildings: 62.67 (Good) Vehicles: 0 (V Poor) Machinery & Equipment: 0 (V Poor) Linear Network: 50.83 (Fair)	Buildings <40: 0% Vehicles <40: 100% Machinery & Equipment <40: 100% Linear Network <40: 0%	Vehicles: \$56,408 Machinery & Equipment: \$65,076 TOTAL: \$121,484
Social Services	"Accessibility and well-maintained community hall for senior citizen activities and functions"	<u>Available, accessible</u> location for senior citizens	The MacKay Centre for Seniors is a non-profit organization offering social, recreational and volunteer opportunities for older adults in Goderich and the surrounding area. The Town of Goderich owns and maintains MacKay Hall, where programming is provided		Average Condition Rating	Buildings: 5 structures (with associated roof and mechanical assets) Land Improvements: fencing and gates Machinery & Equipment: building furniture, children's furniture, kitchen/canteen equipment, office furniture, playground equipment		
Planning and Development Services	"Land made ready for development, as needed"	<u>Available</u> serviced land for development	The Town of Goderich provides land use planning services in conjunction with the County of Huron Planning and Development Department. Assets within this service function relate to properties owned by the Town of Goderich and rented by a third party, as well as tourism-related equipment		Average Condition Rating	Buildings: 1 structure (with associated roof and mechanical assets, including an elevator) Buildings: 70.38 (Good) Meeting facility maintenance requirements	Buildings <40: 0%	Machinery & Equipment: \$121,097 TOTAL: \$121,097
Planning and Development Services	"Land made ready for development, as needed"	<u>Available</u> serviced land for development	The Town of Goderich provides land use planning services in conjunction with the County of Huron Planning and Development Department. Assets within this service function relate to properties owned by the Town of Goderich and rented by a third party, as well as tourism-related equipment		Average Condition Rating	Buildings: 6 structures (with associated roof and mechanical assets) Land Improvements: fencing and gates, leasehold improvements Machinery & Equipment: tourism trailer and 3 dual electric vehicle charging stations	Buildings <40: 1% Land Improvements <40: 100% Machinery & Equipment <40: 7%	Buildings: \$12,979 Land Improvements: \$33,201 Machinery & Equipment: \$3,973 TOTAL: \$50,153

General Government Services	"A Town Hall that allows attendance at Council meetings, the payment of taxes, as well as a public space where questions about the municipality can be directed"	Safe and functional equipment and facilities	Many municipal services are provided at Town Hall, some of which include payment of taxes, lottery licensing, purchases of waterfront parking passes, issuing of marriage licenses, purchases of cemetery plots and renewal of dog tags. The general public are able to have inquiries addressed by municipal staff from the following departments: Clerk's office, Treasury, Operations and Environmental Services, Economic Development, Building and Planning, as well as Municipal By-Law Enforcement. Additionally, the Council Chambers are located within Town Hall. Goderich Town Council consists of one Mayor, one Deputy Mayor and five Councillors			Buildings: 4 structures (with associated roof and mechanical assets, including an elevator)		
						Vehicles: 1 pickup truck		
						Machinery & Equipment: building and office furniture, computer equipment/software, operating equipment, and technical equipment		
		Buildings: 40+ Vehicles: 40+ Machinery & Equipment: 40+		Average Condition Rating	Buildings: 64.93 (Good) Vehicles: 84.52 (V Good) Machinery & Equipment: 14.12 (V Poor)	Buildings <40: 0% Vehicles <40: 0% Machinery & Equipment <40: 50%	Machinery & Equipment: \$218,048	
		Follow facility maintenance program		Number of non-compliance events	Meeting facility maintenance requirements			TOTAL: \$218,048
		Minimize complaints		Service requests	Response to service requests			