

## **Town of Goderich Municipal Levels of Service Public Engagement Survey for Non-Core Infrastructure Assets**

The Town of Goderich is asking for your input to strengthen its municipal asset management program and develop future municipal levels of service. There are links to two municipal levels of service engagement surveys located on the Town's website. This is the **Public Engagement Survey for Non-Core Infrastructure** (e.g., municipal facilities, community services, etc.) and should take approximately 5-10 minutes to complete. When finished, please complete the other survey found on the Town's website that relates to Core Infrastructure. Thank you in advance for your participation!

### **BACKGROUND**

Under Ontario legislation, municipalities are required to develop an Asset Management Plan that outlines the inventory of assets that the municipality owns (including age, condition and replacement value), the current levels of service the municipality is delivering, as well as what actions and funding requirements are needed to continue to deliver these municipal services into the future. It should be noted that municipal services provided by external contractors (e.g., curbside waste collection) have been omitted from the survey.

### **GENERAL QUESTIONS**

**1. Are you a resident of the Town of Goderich?**

- Yes
- No

**2. Please select your age range:**

- Under 18
- 18-24 Years
- 25-34 Years
- 35-44 Years
- 45-54 Years
- 55-64 Years
- 65+ Years
- Prefer Not To Say

**3. Did you know that the Town of Goderich has an Asst Management Plan?**

- Yes
- No

**4. How long have you lived in the Town of Goderich?**

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**5. If you have lived in the Town of Goderich for less than 2 years, where did you live previously?**

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**6. Which of the following statements best describe your daily experiences with different municipal services?**

- I am generally satisfied with the quality of municipal services provided
- I am generally unsatisfied with the quality of municipal services provided

7. **What is your opinion on the following statement: “The Town of Goderich is making the right infrastructure investments for its current residents.”**
- Agree
  - Unsure
  - Disagree
8. **What is your opinion of the following statement: “The Town of Goderich is making the right infrastructure investments for the future.”**
- Agree
  - Unsure
  - Disagree
9. **What options do you believe the Town of Goderich should pursue to pay for the increasing costs of municipal services?**
- Increase user fees for programs used by residents
  - Increase taxes
  - Cut services
  - Unsure

## **MUNICIPAL FACILITIES**

*Goderich Municipal Airport, Maitland Valley Medical Centre, Goderich Library, MacKay Centre for Seniors*

10. **How satisfied are you with the overall physical condition of the Goderich Municipal Airport?**
- Satisfied
  - Neutral
  - Unsatisfied
  - Do Not Use
11. **How satisfied are you with the overall physical condition of the Maitland Valley Medical Centre?**
- Satisfied
  - Neutral
  - Unsatisfied
  - Do Not Use
12. **How satisfied are you with the overall physical condition of the Goderich Library?**
- Satisfied
  - Neutral
  - Unsatisfied
  - Do Not Use
13. **How satisfied are you with the overall physical condition of the MacKay Centre for Seniors?**
- Satisfied
  - Neutral
  - Unsatisfied
  - Do Not Use
14. **Would you support an increase in taxation to improve the overall physical condition of municipal facilities (e.g., Goderich Municipal Airport, Maitland Valley Medical Centre, Goderich Library, MacKay Centre for Seniors)?**
- Yes

- No
- Unsure

## **OUTDOOR FACILITIES**

### *Park and Waterfront Pavilions and Playgrounds*

**15. How satisfied are you with the overall physical condition of the playgrounds located at the waterfront?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**16. How satisfied are you with the overall physical condition of all playgrounds located within the Town of Goderich (excluding waterfront playgrounds)?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**17. How satisfied are you with the overall physical condition of the pavilions and washroom facilities located at the Goderich waterfront?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**18. How satisfied are you with the overall physical condition of all the pavilions and washroom facilities located within the Town of Goderich (excluding those located at the waterfront)?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**19. Would you support an increase in taxation to improve the overall physical condition of outdoor facilities (e.g., parks, pavilions, playgrounds)?**

- Yes
- No
- Unsure

## **COMMUNITY SERVICES**

### *Recreation, Child Care and Fire Protection Services*

**20. How satisfied are you with the availability of recreational services provided by the Town of Goderich?**

- Satisfied
- Neutral

- Unsatisfied
- Do Not Use

**21. How satisfied are you with the overall physical condition of the Maitland Recreation Centre?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**22. How satisfied are you with the overall physical condition of Bannister Park?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**23. How satisfied are you with the availability of child care services provided by the Town of Goderich?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**24. How satisfied are you with the physical condition of the Goderich Municipal Child Care Centre?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**25. How satisfied are you with the availability of fire protection services provided by the Town of Goderich?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**26. Would you support an increase in taxation to improve community services (e.g., recreation, child care) within the Town of Goderich?**

- Yes
- No
- Unsure

## **ADMINISTRATIVE SERVICES**

*Cemetery, Building, By-Law Enforcement, Planning and General Administration*

**27. How satisfied are you with the availability of cemetery services provided by the Town of Goderich?**

- Satisfied
- Neutral
- Unsatisfied

- Do Not Use

**28. How satisfied are you with the availability of Building Department services provided by the Town of Goderich?**

- Satisfied
- Neutral
- Unsatisfied
- Do No Use

**29. How satisfied are you with the availability of Municipal By-Law Enforcement services provided by the Town of Goderich?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**30. How satisfied are you with the availability of other administrative services provided by the Town of Goderich (e.g., planning, licensing, etc.)?**

- Satisfied
- Neutral
- Unsatisfied
- Do Not Use

**31. Would you support an increase in taxation to improve administrative services (e.g., cemetery, building, By-Law enforcement, general administration) within the Town of Goderich?**

- Yes
- No
- Unsure

**FINAL COMMENTS**

**32. Is there anything else you would like to comment on within respect to the Town's non-core infrastructure (e.g., municipal facilities, community services, etc.)?**

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Thank you for your participation in the Public Engagement Survey for Non-Core Infrastructure.

If you haven't already done so, please complete the Core Infrastructure Survey found on the Town of Goderich website.