

Town of Goderich Municipal Levels of Service Public Engagement Survey for Core Infrastructure Assets

The Town of Goderich is asking for your input to strengthen its municipal asset management program and develop future municipal levels of service. There are links to two municipal levels of service engagement surveys located on the Town's website. This is the **Public Engagement Survey for Core Infrastructure** (e.g., roads, sidewalks, water mains, sanitary mains, storm sewers) and should take approximately 5-10 minutes to complete. When finished, please complete the other survey found on the Town's website that relates to Non-Core Infrastructure. Thank you in advance for your participation!

BACKGROUND

Under Ontario legislation, municipalities are required to develop an Asset Management Plan that outlines the inventory of assets that the municipality owns (including age, condition and replacement value), the current levels of service the municipality is delivering, as well as what actions and funding requirements are needed to continue to deliver these municipal services into the future. It should be noted that since water and wastewater are provincially regulated, these services have been omitted from the survey.

GENERAL QUESTIONS

1. Are you a resident of the Town of Goderich?

- Yes
- No

2. Please select your age range:

- Under 18
- 18-24 Years
- 25-34 Years
- 35-44 Years
- 45-54 Years
- 55-64 Years
- 65+ Years
- Prefer Not To Say

3. Did you know that the Town of Goderich has an Asst Management Plan?

- Yes
- No

4. How long have you lived in the Town of Goderich?

5. If you have lived in the Town of Goderich for less than 2 years, where did you live previously?

6. Which of the following statements best describe your daily experiences with different municipal services?

- I am generally satisfied with the quality of municipal services provided
- I am generally unsatisfied with the quality of municipal services provided

7. **What is your opinion on the following statement: “The Town of Goderich is making the right infrastructure investments for its current residents.”**

- Agree
- Unsure
- Disagree

8. **What is your opinion of the following statement: “The Town of Goderich is making the right infrastructure investments for the future.”**

- Agree
- Unsure
- Disagree

ROAD NETWORK

There are approximately 78 km of streets within the Town of Goderich’s Road Network, including connecting link roads (e.g., Victoria Street, Bayfield Road, Huron Road), and collector roads (e.g., Elgin Avenue, Suncoast Drive). The Town is responsible for the operation and maintenance of the road work within Town limits. This includes seasonal maintenance such as snow removal, leaf collection, street sweeping and pothole repairs.

9. **How satisfied are you with the current pavement conditions within the Town of Goderich?**

- Satisfied
- Neutral
- Dissatisfied

10. **How satisfied are you with the current road maintenance service (e.g., snow removal, pot hole repairs) within the Town of Goderich?**

- Satisfied
- Neutral
- Dissatisfied

11. **In your opinion, should the level of service of the Town’s Road Network increase, decrease or remain the same? Please keep in mind that maintaining current service levels will likely result in a slight increase in funding due to inflation.**

- Increase level of service
- Decrease level of service
- Maintain current level of service

SIDEWALK NETWORK

There are approximately 69 km of sidewalks within the Town of Goderich’s Sidewalk Network. The Town is responsible for the maintenance of the sidewalks within Town limits. This includes seasonal maintenance such as snow removal and replacement of concrete slabs.

12. **How satisfied are you with the current sidewalk conditions (e.g., cracking, stresses) within the Town of Goderich?**

- Satisfied
- Neutral
- Dissatisfied

13. **How satisfied are you with the current sidewalk maintenance service (e.g., snow removal and general sidewalk maintenance) within the Town of Goderich?**

- Satisfied
- Neutral
- Dissatisfied

14. In your opinion, should the level of service of the Town's Sidewalk Network increase, decrease or remain the same? Please keep in mind that maintaining current service levels will likely result in a slight increase in funding due to inflation.

- Increase level of service
- Decrease level of service
- Maintain current level of service

STORM NETWORK

Stormwater management refers to activities and infrastructure designed to help manage the quality and quantity of water that runs over land or seeps into the ground within the municipality. It is necessary to help prevent flooding and maintain the health of Lake Huron. There are approximately 53 km of storm mains within the Town of Goderich's Storm Network. The Town is responsible for the maintenance of the storm mains, catch basins and various stormwater management ponds throughout the municipality.

15. How concerned are you about the condition of stormwater management infrastructure (e.g., catch basins, stormwater management ponds) within the Town of Goderich?

- Concerned
- Neutral
- Unconcerned

16. How frequently are the catch basins in your neighbourhood clear of debris during the fall and spring seasons?

- Never
- Rarely
- Sometimes
- Often
- Always
- Unsure

17. How often do you see flooding of roads in the Town of Goderich?

- Never
- Rarely
- Sometimes
- Often
- Always
- Unsure

18. In your opinion, should the level of service of the Town's Storm Network increase, decrease or remain the same? Please keep in mind that maintaining current service levels will likely result in a slight increase in funding due to inflation.

- Increase level of service
- Decrease level of service
- Maintain current level of service

FINAL COMMENTS

19. Is there anything else you would like to comment on within respect to the Town's core infrastructure (e.g., road network, sidewalk network, storm network)?

Thank you for your participation in the Public Engagement Survey for Core Infrastructure.
If you haven't already done so, please complete the Non-Core Infrastructure Survey found on the Town
of Goderich website.

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