Rogers For Business Agreement

Prepared for: Corporation of the Town of Goderich

Attention: Andrea Fisher

Prepared by: Chad Cowan

Date: July 7, 2021



Welcome to Rogers! This Rogers For Business Agreement confirms the details of your new Rogers Services and Products and contains the terms of conditions governing such Services and Products.

Please retain a copy of this Rogers For Business Agreement for your files.

The provision of the Services and Products are governed by Rogers' Master Business General Terms and Conditions (available online at https://www.rogers.com/cms/pdf/en/master-business-general-terms-en.pdf), as they may be modified from time to time by Rogers, and by the terms and conditions that specifically apply to each of such Services and Products, as they may be modified from time to time by Rogers (the "Specific Terms"), as identified in this Rogers For Business Agreement for each of the Services. Customer acknowledges that the external provisions referred to in this Rogers For Business Agreement have been expressly brought to Customer's attention.

Wireless Networks for Business

Rogers Business Wireless Plan v2

Description

This description pertains to the Rogers Business Wireless Plan v2 with Metered Data, Rogers Business, Unlimited Max Speed Data Plans, Canada + US Roaming Roaming Options and Data Only Plans that are supplied by Rogers to the Customer. Rogers' wireless services, including the wireless services provided with the Rogers Wireless Business Plans are provided over a coast-to-coast Rogers-owned network based on 4G HSPA+, LTE, LTE-Advanced, 5G and multi-path digital fibre network technologies

The Rogers Business Wireless Plans v2 have the following features:

Rogers Business Wireless Plan v2 with Metered Data.

The Rogers Business Wireless Plan v2 with Metered Data comes with the options of a two (2) year subsidized plan, a three (3) year subsidized plan, an unsubsidized plan and/or with Device Financing versions to which additional options and features (as further described in this Schedule) may be added.

Table 1: Rogers Business Wireless Plan with Metered Data, Features and Add-Ons

	Metered Price Plans													
Features	Voice Only Plan	5GB Voice & Data Plan	7GB Voice & Data Plan	10GB Voice & Data Plan	15GB Voice & Data Plan	20GB Voice & Data Plan	30GB Voice & Data Plan	50GB Voice & Data Plan						
Monthly Recurring Charges for Unsubsidized (BYOD) Plans	\$25	\$50	\$60	\$65	\$70	\$75	\$80	\$85						

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Monthly Recurring Charges for Subsidized Plans by year - SILVER tier ⁽²⁾	2yr - \$30 3yr - \$30	2yr - \$70 3yr - \$65	2yr - \$80 3yr - \$75	2yr - \$85 3yr - \$80	2yr - \$90 3yr - \$85	2yr - \$95 3yr - \$90	2yr - \$100 3yr - \$95	2yr - \$105 3yr - \$100		
Monthly Recurring Charges for Subsidized Plans by year - GOLD tier(2)	2yr - \$30 3yr - \$30	2yr - \$80 3yr - \$70	2yr - \$90 3yr - \$80	2yr - \$95 3yr - \$85	2yr - \$100 3yr - \$95	2yr - \$105 3yr - \$95	2yr - \$110 3yr - \$100	2yr – \$115 3yr - \$105		
Monthly Recurring Charges for Device Financing Term	\$25	\$50	\$60	\$65	\$70	\$75	\$80	\$85		
1	The following F	eatures apply to all	l Metered Price Pl	ans and any additio	nal Metered Data P	lans Outlined in the	Product Quotation	1		
Features	Voice On Plan	ly 5GB Voice & Data Plan	7GB Voice 8 Data Plan	10 GB Voice Data Plan	& 15 GB Voice Data Plan	& 20 GB Voice Data Plan	& 30GB Voice & Data Plan	50GB Voice & Data Plan		
5G Speed Add-On ⁽³⁾		N/A				Included				
Rogers LTE Network (3) (4)	N/A			R	ogers LTE Networ	k				
Rogers 5G Network ⁽⁴⁾		N/A			Re	ogers 5G Network				
Local Calling				Un	limited					
Long Distance Calling	Ca Pay-per-use long-distan per country http://www.r b/content/	canada-Wide Illing International ce rates vary . Please visit ogers.com/we add-ons for ormation.	Pa	ay-per-use Interna	Unlimited North A (within Canada an ional long-distance com/web/content/a	d United States) e rates vary per co		t		
Features	Voice Only Plan	5GB Voice & Data Plan	7GB Voice & Data Plan	10 GB Voice & Data Plan	15 GB Voice & Data Plan	20 GB Voice & Data Plan	30GB Voice & Data Plan	50GB Voice Data Plan		
SMS/MMS	SMS Pay-per-us within other vary per www.rogers.	Unlimited Canada-Wide SMS/MMS Pay-per-use SMS rates within other destinations vary per country. www.rogers.com/web/cont ent/add-ons visit for more Unlimited Canada and to United States and International SMS/MMS messaging Pay-per-use SMS rates within International destinations vary per country. Please visit www.rogers.com/web/content/add-ons for more information.								
Included Roaming Plan (see Optional Add-ons for Alternatives)					aming Plan Table 3)					
Data Pooling/Sharin g Overage Rates	N/A	N/A Pooled Plan Data Overage Charge = \$0.02 / MB Non-Pooled Plan Data Overage Charge = \$5 / 500MB								
Wireless Essentials	2,500 Mir		tailed Billing, Vol	TE ⁽⁶⁾ (Voice over	ith Name Display, LTE) and Wi-Fi Ca Il Voicemail (on ap	alling for iOS & An		Conference		

411 Charges	\$4.25 per call, plus airtime (subject to change without notice)
Administrative Fees	See Table 5
	Additional Options (prices subject to change)
Premium Voicemail-to- Text Add-On (per month)	\$4.00/Line plus voicemail charges, where applicable
International Long- Distance Saver Add-On (per month)	\$5.00/Line plus usage charges with Preferred Rates
Roam Like Home Add-On Option (per month)	See Table 3 ⁽⁷⁾
Canada – US Roaming Add- On (per month)	See Table 3 ⁽⁷⁾⁽⁸⁾
Premium Device Protection for Android / Premium Device Protection for Apple featuring AppleCare Services	For monthly costs, Service description and additional Terms and Conditions please visit . https://www.rogers.com/business/wireless/add-ons/device-protection

- (1) Unsubsidized (BYOD) Plans are not eligible for any hardware subsidy and do not automatically apply to a Line with a Subsidized Device that has reached the end of its Line Term.
- (2) All Hardware Subsidies for Subsidized Plans are subject to change without prior notice.
- (3) Must be using a 5G enabled device, SIM, price plan and features. Subject to 5G network coverage.
- (4) Rogers Wireless Network access and speed varies by geographic location.
- (5) Additional Call Forwarding minutes: \$0.10 per minute.
- (6) Not applicable for Voice Only Lines.
- (7) Roam Like Home daily rates are subject to change without notice.
- (8) Canada-US Roaming Add-on replaces Roam Like Home Roaming Add-on. Daily roaming rate will not be charged for roaming in the United States. Daily roaming rate will still apply for international roaming outside of Canada and the United States. Add-On must be purchased for a minimum of 12 consecutive months per Line.

Rogers Business Wireless Plan v2 with Unlimited Voice and Data, Features and Add-Ons

The features of the Rogers Business Wireless Plan v2 with Unlimited Voice and Max Speed Data Plan features and add-ons are described in Table 2 below.

Table 2: Rogers Business Wireless Plan v2 with Unlimited Voice and Data, Features and Add-Ons

	Unlimited Price Plans – Non-Pooled Only												
Features	Voice Only Plan	10GB Voice & Max Speed Data Plan	15GB Voice & Max Speed Data Plan	20GB Voice & Max Speed Data Plan	30GB Voice & Max Speed Data Plan	50GB Voice & Max Speed Data Plan	150GB Voice & Max Speed Data Plan						
Monthly Recurring Charges for Unsubsidized (BYOD) Plans	\$25	\$65	\$70	\$75	\$80	\$85	\$160						

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(1)										
Monthly Recurring Charges for Subsidized Plans SILVER tier ⁽²⁾	N/A	2yr - \$85 3yr - \$80	2yr - \$90 3yr - \$85	2yr - \$95 3yr - \$90	2yr - \$100 3yr - \$95	2yr - \$105 3yr - \$100	2yr - \$180 3yr - \$175			
Monthly Recurring Charges for Subsidized Plans SILVER tier ⁽²⁾	N/A	2yr – \$95 3yr - \$85	2yr - \$100 3yr - \$90	2yr - \$105 3y - \$95	2yr - \$110 3yr - \$100	2yr - \$115 3yr - \$105	2yr - \$190 3yr - \$180			
Monthly Recurring Charges for Device Financing Term	N/A	\$ 65	\$70	\$ 75	\$80	\$85	\$160			
		The following Feature	es apply to all Busi	ness Wireless Plans with	Unlimited Voice and Da	ta				
Features	Voice Only Plan	10 GB Voice & Data Plan	15GB Voice & Data Plan	20GB Voice & Data Plan	30GB Voice & Data Plan	100GB Voice & Max Speed Data	100GB Voice & Max Speed Data			
5G Speed Add-On ⁽³⁾	N/A			Included						
Rogers LTE Network (3) (4)		Rogers LTE Network								
Rogers 5G Network ⁽⁴⁾	N/A			Rogers 5G Network						
Local Calling				Unlimited						
Long Distance Calling	Pay-per-	-use International long	(with	mited North American C nin Canada and United S ry per country. Please vi information.	States)	eb/content/add-on	s for more			
SMS/MMS	Pay-per-use \$			o United States and Intens vary per country. Plea information.			dd-ons for more			
Included Roaming Plan (see Optional Add-ons for Alternatives)				Flex Roaming Plan (see Table 4)						
Data Pooling/Sharin g Overage Rates	N/A	Speed throttled to 5		overage Charge. Speed data bucket is ex cycle	ceeded in the billing	No Data Ove Speed th 5MB/s after Ma bucket is exceed	rottled to ax Speed data ded in the billing			
Wireless Essentials	2,500 Minutes	Detailed Bill	ing, VoLTE (Voice	splay with Name Display over LTE) and Wi-Fi Ca I and Visual Voicemail (alling for iOS & Androi	d devices.	ference Calling,			
411 Charges			\$4.25 per call, plu	ıs airtime (subject to cha	ange without notice)					
Administrative Fees				See Table 5						
		Ad	ditional Add-O	ns (prices subject to c	hange)					

Premium Voicemail-to- Text (per month)	\$4.00/Line plus voicemail charges, where applicable
International Long- Distance Saver (per month)	\$5.00/Line plus usage charges with Preferred Rates
Roam Like Home Add-On (per month)	See Table 3 ⁽⁵⁾
Canada – US Roaming Add- on (per month)	See Table 3 ⁽⁶⁾
Premium Device Protection for Android / Premium Device Protection for Apple featuring AppleCare Services	For monthly costs, Service description and additional Terms and Conditions please visit https://www.rogers.com/business/wireless/add-ons/device-protection

- (1) Unsubsidized (BYOD) Plans are not eligible for any hardware subsidy and do not automatically apply to a Line with a Subsidized Device that has reached the end of its Line Term.
- (2) All Hardware Subsidies for Subsidized Plans are subject to change without prior notice.
- (3) Must using a 5G enabled device, SIM, price plan and features. Subject to 5G network coverage.
- (4) Rogers Wireless Network access and speed varies by geographic location.
- (5) Additional Call Forwarding minutes: \$0.10 per minute.
- (6) Roam Like Home daily rates are subject to change without notice.
- (7) Canada-US Roaming Add-on replaces Roam Like Home Roaming Add-on. Daily roaming rate will not be charged for roaming in the United States. Daily roaming rate will still apply for international roaming outside of Canada and the United States. Add-On must be purchased for a minimum of 12 consecutive months per Line.

Rogers Business Wireless Plan v2 Canada - Additional Roaming Options

The features of the additional roaming options of this price plan are described in Table 3 below.

Table 3: Additional Roaming Options

	Canada-US Roaming Options(1)(3)(4)									
Individual Flex Roaming Options	Inclusions	Overage								
Canada-US Plan: Voice	Unlimited Voice Minutes in Canada & US	Overage Rate: N/A								
Canada-US Plan: Data	Inclusive data up to the total poolable data available within the BAN	Overage Rate: Draws from domestic data plan								
Canada-US Plan: SMS	Unlimited SMS to all International destinations including US	Overage Rate: N/A								
Roam-Like-Home available for International	destinations outside of US for \$14.00 per day on the Canada-U	S Plan								
	Individual Flex Roaming Option	S ⁽¹⁾⁽²⁾⁽⁴⁾								
Roaming Options	Inclusions	Overage								
Roam Like Home Destinations	All Roam Like Home Destinations listed below at a charge of \$10.00 per day for United States and \$14.00 per day for all other Roam Like Home Destinations	N/A								
United States: Voice Individual Add-on (only available for customers with Static IP	\$20 – Unlimited Voice Minutes	Overage Rate: N/A								

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service ⁽³⁾		
United States: Data Individual Add-on (only available for customers with Static IP service ⁽³⁾	\$0: 0 – 2 MB \$25: 3 MB – 250 MB \$50: 251 MB – 1 GB	Overage Rate: \$50 / 1 GB
United States: SMS Individual Bucket (only available for customers with Static IP service ⁽³⁾	\$0: 0 SMS \$5 – Unlimited SMS	Overage Rate: N/A
Zone 2: Voice Individual Add-on	\$0: 0 Minutes \$40: 1 – 100 Minutes	Overage Rate: \$40 / 100 Min
Zone 2: Data Individual Add-on	\$0: 0 – 2 MB \$40: 3 – 300 MB \$60: 301 – 600 MB	Overage Rate: \$60 / 600 MB
Zone 3: Voice Individual Add-on	\$0: 0 Minutes \$40: 1 – 50 Minutes	Overage Rate: \$40 / 50 Min
Zone 3: Data Individual Add-on	\$0: 0 – 2 MB \$40: 3 – 50 MB	Overage Rate: \$40 / 50 MB
Zone 4: Voice Individual Add-on	\$0: 0 Minutes \$50: 1 – 25 Minutes	Overage Rate: \$50 / 25 Min
Zone 4: Data Individual Add-on	\$0: 0 – 2 MB \$65: 3 – 25 MB	Overage Rate: \$65 / 25 MB
Zone 2, 3 and 4: SMS Individual Add-on	\$0: 0 SMS \$10: 1 – 500 SMS	Overage Rate: \$10 / 500 SMS
Administrative Fees	See Ta	ible 5

⁽¹⁾ All Roaming Options are subject to change without prior notice.

Data Only Price Plans

Under this Schedule, the following subsidized and unsubsidized Data Only price plans will be available to the Customer in a Pooled and Non-Pooled version excluding the <1 GB Data Only Plan which is only available in a poolable plan. Additional options and features may also be added.

- Data Only Plan
- 1 GB Data Only Plan
- 3 GB Data Only Plan
- 5 GB Data Only Plan
- 10 GB Data Only Plan
- 20 GB Data Only Plan
- 50 GB Data Only Plan
- 100 GB Data Only Plan

The standard inclusions of each of the Data Only Plan price plans are described in Table 4 below.

Table 4: Data Only Price Plans

Features	Data Only Plan	1 GB Data Only Plan	3 GB Data Only Plan	5 GB Data Only Plan	10 GB Data Only Plan	20 GB Data Only Plan	50 GB Data Only Price Plan	100 GB Data Only Price Plan
Included Options								
Monthly Recurring Charges BYOD (Pooled / Non- Pooled)	\$10	\$20	\$30	\$40	\$55	\$80	\$110	\$160
Monthly Recurring Charges for Subsidized Plans SILVER tier ⁽¹⁾	2yr - \$25 3yr - \$20	2yr - \$35 3yr - \$30	2yr - \$45 3yr - \$40	2yr - \$55 3yr - \$50	2yr - \$70 3yr - \$65	2yr - \$95 3yr - \$90	2yr - \$125 3yr - \$120	2yr - \$175 3yr - \$170
Monthly Recurring Charges	2yr - \$30	2yr - \$40	2yr - \$50	2yr - \$60	2yr - \$75	2yr - \$100	2yr - \$130	2yr - \$180

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⁽²⁾ Individual data add-ons include two (2) free MB of data at \$0 to account for any accidental roaming that may occur.

⁽³⁾ Static IP is a solution that combines a Public Access Point Name (APN) with Static IP addresses for companies requiring a permanent IP address on their data devices.

⁽⁴⁾ Any voice or SMS roaming on a Data Only Plan / Mobile Internet Plan will result in pay-per-use overages. Please visit https://www.rogers.com/web/content/add-ons#/travel to find the applicable rates based on country of travel.

for Subsidized Plans GOLD tier (1)	3yr - \$25	3yr - \$35	3yr - \$45	3yr - \$55	3yr - \$70	3yr - \$95	3yr - \$125	3yr - \$175	
Rogers 5G Speed Add-On		N/A	4				Included		
Rogers LTE Network (2)				Rog	gers LTE Netwo	rk			
Rogers 5G Network (2)(3)		N/A Rogers 5G Network							
Domestic Data Pooling Overage (per MB)		\$0.02 / MB							
Domestic Data Overage (non-pooled)		N/A							
Roam Like Home Add-On (per month)	See	See the Product Quotation for the additional per Line monthly charge to access Roam Like Home.(see Table 3)							
Administrative Fees		See Table 5							

⁽¹⁾ All Hardware Subsidies for Subsidized Plans are subject to change without prior notice.

Administrative Fees

The Administrative Fees are described in Table 5 below.

<u>Table 5: Administrative Fees⁽¹⁾</u>

Description	Fee
Set-up Service Fee	\$45 per new Line activation
Hardware Upgrade Fee	\$10 per Line upgraded
Deactivation Fee	\$50 per Line cancellation
Transfer of	\$45 Line transfer
Responsibility	φ+3 Little transfer
Telephone Number	\$45 per change
Change	545 per change

⁽¹⁾ Administrative fees are subject to change without notice.

Wireless Mid Market Rate Cal Product / Services	Qty	Unit	List	Disc.	Monthly	Service	Notes
Floudet / Services	QLY	Offic	Price	DISC.	Recurring Charges (MRC)	Term (in months)	Notes
Business Wireless Plan - V2, Voice Only Plan (BYOD)	2	Each	\$25.00	0.00%	\$50.00	36	
Business Wireless Plan - V2, 5GB Voice & Data Plan (BYOD)	1	Each	\$50.00	25.00%	\$37.50	36	
Business Wireless Plan - V2, 10GB Voice & Data Plan (BYOD)	1	Each	\$65.00	23.00%	\$50.05	36	
Business Wireless Plan - V2, 5GB Voice & Data Plan (Silver Tier 3 Year)	15	Each	\$65.00	25.00%	\$731.25	36	
Business Wireless Plan - V2, 10GB Voice & Data Plan (Silver Tier 3 Year)	1	Each	\$80.00	25.00%	\$60.00	36	
Business Wireless Plan - V2, 5% Pre-HUP Waiver (Annual)	1		\$0.00	0.00%	\$0.00	36	

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⁽²⁾ Rogers Wireless Network access and speed varies by geographic location.
⁽³⁾ Must using a 5G enabled device, SIM, price plan and features. Subject to 5G network coverage.

Product / Services	Qty	Unit	List Price	Disc.	Monthly Recurring Charges (MRC)	Service Term (in months)	Notes
Business Wireless Plan - V2, \$7 Roam Like Home MSF Add-On (see agreement terms for daily use fees and conditions)	1	Each	\$7.00	0.00%	\$7.00	36	
Business Wireless Plan - V2, Voice-Only Plan (BYOD), \$0 Unlimited US calling and Unlimited SMS/MMS to US and Int'I	1	Minutes, SMS	\$0.00	0.00%	\$0.00	36	
Business Wireless Plan - V2, 5GB Voice & Data Plan (BYOD), \$0 Unlimited US calling and Unlimited SMS/MMS to US and Int'l	1	Minutes, SMS	\$0.00	0.00%	\$0.00	36	
Business Wireless Plan - V2, 5GB Voice & Data Plan (Silver Tier 3 Year), \$0 Unlimited US calling and Unlimited SMS/MMS to US and Int'l	1	Minutes, SMS	\$0.00	0.00%	\$0.00	36	
Business Wireless Plan - V2, International Long Distance Saver	1	Minutes	\$5.00	0.00%	\$5.00	36	
Business Wireless Plan - V2, \$20 Canada+US Roaming Add-On (see agreement terms for daily use fees and conditions)	1	Each	\$20.00	0.00%	\$20.00	36	
Wireless Networks for Business MRC Subtotal:					\$32.00		

Non-Recurring Charges						
Product / Services	Qty	Unit	List Price	Disc.	Non-Recurring Charges (NRC)	Notes
Service Setup Fee	1	Per Setup	\$45.00	100.00%	\$0.00	
\$0 Hardware Upgrade Fee	1	Per Setup	\$0.00	0.00%	\$0.00	
\$0 Transfer of Responsibility Fee	1	Per Setup	\$0.00	0.00%	\$0.00	
\$0 Telephone Number Change Fee	1	Per Setup	\$0.00	0.00%	\$0.00	
Wireless	Jetwo	rks for Ru	isiness NR(C Subtotal:	\$0.00	

Committed Number of Lines	Voice Only Line Commit: 2			
	Voice and Data Line Commit: 18			
	Data Line Commit:			
	Total Line Commit: 20			

One-Time Renewal Credits

Rogers is offering following products on eligible Corporately Paid Lines renewing within twelve (12) months of the Service Effective Date.

Business Wireless Plan - V2, 5GB Voice & Data Plan (BYOD), \$375 Renewal Credit - 3 Year

Business Wireless Plan - V2, 10GB Voice & Data Plan (BYOD), \$375 Renewal Credit - 3 Year

Business Wireless Plan - V2, 5GB Voice & Data Plan (Silver Tier 3 Year), \$375 Renewal Credit - 3 Year

Business Wireless Plan - V2, 10GB Voice & Data Plan (Silver Tier 3 Year), \$375 Renewal Credit - 3 Year

Corporately Paid Lines are eligible for the One-Time Renewal Credit only if they have not received an activation, renewal or retention credit within the previous eighteen (18) months.

In the event that the Customer terminates or suspends Services on a Line for which a One-Time Renewal Credit was granted prior to the end of the Credit Recovery Period, Rogers reserves the right to recover a pro-rated portion of the One-Time Renewal Credit, as part of any EIRF to which Rogers is entitled. The pro-rated amount will be calculated by dividing the One-Time Renewal Credit amount by the number of months in the Credit Recovery Period, and then multiplying that amount by the number of months remaining in the Credit Recovery Period for the applicable Line at the time of termination/suspension.

The Credit Recovery Period for the applicable Renewal Credit is the number of years set out in each One-Time Activation Credit above.

The amount of the One-Time Renewal Credit is after applicable taxes.

Wireless Networks for Business Notes:

Additional terms and conditions that apply to the Products / Services listed above are set out at the URL(s) listed below:

https://www.rogers.com/cms/pdf/en/business-wireless-terms-en.pdf

General Notes:

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This Rogers For Business Agreement is subject to Rogers' approval and is valid for your acceptance for sixty (60) days from its date of issuance.

This Rogers for Business Agreement, together with the Master Business General Terms and Conditions and any terms referenced herein, constitute the entire understanding between you and Rogers with respect to the Services described herein. There are no representations, warranties, covenants, agreements or collateral understandings, oral or otherwise, expressed or implied, affecting the Services which are not expressly set forth herein.

Unless otherwise indicated, all charges and fees on this Rogers For Business Agreement are in Canadian dollars and do not include applicable taxes. You are responsible for paying all applicable taxes.

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Version: December 31, 2018

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The Parties, by their duly authorized representatives, acknowledge having reviewed and understood the terms and conditions set out herein.

Corporation of the Town of Goderich	Rogers Communications Canada Inc.
Per:	Per:
Name: Andrea Fisher	Name:
Title:	Title:
Signature Date:	Signature Date:
	Rogers Communications Canada Inc.
	Per:
	Name:
	Title:
	Signature Date: